Product Information

SAP Signavio

Process Intelligence

Accelerated process mining with operational Live Insights

Signavio is now part of SAP.
SAP Signavio Process Intelligence unlocks next-gen process mining and business transformation at scale, providing insights to drive improvement throughout enterprises. The solution offers a complete intelligence platform, from data acquisition to actionable insights, with a powerful combination of process discovery, process analysis, and conformance checking. Signavio supports a transparent and collaborative approach to process improvement and S/4HANA migration.

SAP Signavio Process Intelligence is the real-time guardian of your operational health, helping you identify the root causes of poorly performing processes, detect and visualize compliance violations, monitor process performance, and support collaborative efforts performance bottlenecks. Utilizing SAP Signavio Process Intelligence with Live Insights across your organization delivers the understanding for Real-Time Process Intelligence (RTPI). This instant business knowledge establishes end-to-end process-orientation for rapid change and customer excellence thinking. With Signavio, it is now quicker than ever to extract relevant information from data sets – turning static models into dynamic, responsive dashboards that inform, guide, and warn.

Process mining is key for us to understand the status quo, to understand customer needs, and also for building our capabilities.

Volker Glaeser
CEO at Hospitality Digital
Continuous improvement

Spending time and money on big data analysis often slows improvement projects across specific processes or sets (traces), meaning it is hard to monitor and operate in an ever-changing regulatory environment.

Automated analysis

SAP Signavio Process Intelligence includes an all-new, powerful analysis toolset accessible to experts and business users. Break down powerful fact-based insights into manageable improvements and enhanced processes.

Mine at scale with the SiGNAL Mining Engine, a cloud-based in-memory query engine that can process events logs with millions of rows, supporting users to leverage the computational power of Signavio without technical knowledge.

Game-changer

> Process discovery: SAP Signavio Process Intelligence provides visibility and understanding of actual business operations and processes by automatically applying advanced process mining algorithms. The result is a clearer understanding of what truly happens in business processes end-to-end, and as a result, more alignment between as-is process models and operations.

Andreas Chorosis
VP of Finance Innovation
at Delivery Hero

Visualizing a process has a huge benefit for compliance purposes but for us, the main business improvements result from the combination of process mining and process simulation where we can calculate the impact of planned changes.

Game-changer

> Process improvements: Signavio delivers Live Insights to support visibility across business processes to help improve operations. This step-up in accuracy supports teams to discover, analyze, improve, and optimize processes across a range of methodologies.
Endless potential with SAP Signavio Process Intelligence

Narrow down the intelligence domain
With SAP Signavio Process Intelligence and Live Insights, you can connect models to pinpoint accurate processes for new relevant thresholds. This way, identifying business challenges (e.g., poorly performing production plants) moves beyond a single trigger. By aligning several departments, users can narrow the problem domain by “switching the lights on” across affected processes and systems and data sources. This way, you can optimize processes for RPA, hyper-automation & AI/ML.

Smooth delivery of business results
As an entirely cloud-based process mining solution, you can deliver business results smoothly throughout the entire organization. This solution user flow makes it even easier to collaborate with colleagues from all over the world, and harness the wisdom of the crowd to generate more ideas, optimize processes, and reduce resistance to change.

Game-changer

> Unearth the truth about your processes and make better data-based transparent decisions on how processes execute
> Leverage conformance checking to ensure that standard practices are executed as intended, quickly identifying exceptions
> Derive complete end-to-end perspectives and performance overviews, to understand what is happening in your organization in just days
> Continuously monitor and improve accurate as-is processes to extract knowledge for root-cause analysis
> Monitor the complete data-based facts and the transparent cycle of continuous process improvement
One software solution for the transformation you need

Signavio easily standardizes processes across your entire organization, including different business units and geographic locations. Assess the usefulness of your company’s legacy systems, and update them where appropriate. Signavio offers integration with SAP S/4HANA® based on SAP best practices to better model, share, collaborate and audit migrations.

Expectations are changing, and organizations worldwide need to step up customer experience improvement. Signavio customer excellence (CEX) journey modeling offers 360° outside-in and inside-out perspectives, helping you better understand, improve, and transform the way customers engage with your business. Connect experiences, processes and data for customer excellence and operational upgrades at scale.

Managing risk is fundamental to companies, globally. Signavio helps build a stable and consistent process environment, meaning compliance violations can be detected, and risks responded to rapidly. Signavio lets you simulate scenarios, test controls, and improve your organizational response times with fully automated conformance checks and robust process governance capabilities — making complex manual reporting a thing of the past.
Unlock the future of business transformation

SAP Signavio Process Intelligence enables business users worldwide to run in-depth process analysis. Gaining actionable insights into process data allows you to optimize day-to-day operations and make smarter decisions, faster. Identify the root causes of poorly performing processes by detecting and visualizing compliance violations, monitor your process performance, and act on critical cases and performance bottlenecks.

You can only change what you know

Process-driven transformation enables companies across all industries and verticals to compare their current state processes with future state and “as-implemented” versions of processes. Gain an understanding of any variances in your systems, optimize the data collected in those systems, and pull it all together to reveal your organization’s story with the help of intuitive dashboards and investigative interfaces.

By connecting processes to operations, business leaders can spearhead data-driven, end-to-end transformation initiatives based on conclusive evidence. This way, you can unlock the information, visibility, and quantifiable numbers needed for continual growth and process excellence.

Never forget the customer

Synchronizing customers’ expectations with daily business operations is a challenge for every company. SAP Signavio Process Intelligence enables you to track metrics regularly, exploring performance deviations and correcting them where needed. Process mining helps you rapidly uncover current state system processes, share your findings, and gather improvement suggestions.

Did you know?

To continuously optimize your business processes in today’s rapidly changing environment, process mining initiatives must move beyond one-time projects. Instead, continuous monitoring of your process data needs to be the new norm. SAP Signavio Process Intelligence leverages the latest advances in stream processing technologies to process event data in real-time. In this way, SAP Signavio Process Intelligence is your ever-present finger on the pulse of the business process landscape.

Process analysis is your path to successful data analysis. It provides a means to automatically analyze your data and generate insights for current and future operations. With Signavio, you leverage the data you already have in your company (e.g., from your ERP/CRM systems) to optimize business performance for intelligent operations. It takes raw data and translates it into a blueprint showing how your company operates.
Unleash the power of process

Signavio reduces the time taken to deliver value from your intelligent process mining initiatives, RPA at scale imperatives, end-to-end process orientation, collaborative efforts, customer excellence strategies... and more!

Boost your business transformation activities with a free 30-day test drive.

www.signavio.com/try